

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Steven G. Smith et al.

Examiner:

Patel, Chirag R.

Serial No.:

10/074,325

Group Art Unit:

2141

Filed:

February 12, 2002

Docket No.: 60027.0445US01/BS 00406

Title:

Methods and Systems for Communicating With Service Technicians in a

Telecommunications System

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendments, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 28, 2006.

By. Merri D. Cruz

Mail Stop Amendments Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

AMENDMENT

In response to the Office Action dated June 14, 2006, the period for response being extended for one month by the concurrent filing of a Petition for Extension of Time and payment of the requisite fee, please reexamine and reconsider the application in view of the amendments and appended remarks.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment sections of this paper.